



**LIMOUSINE SERVICE RATE TARIFF
GENERAL TERMS & CONDITIONS**

1. Quoted rates are inclusive of *car hire, chauffeur, fuel, insurance, and all tolls & parking charges*
2. Hourly & Daily Hire usage are calculated from the time of pick-up to the time of arrival at the destination.
3. The rates for Airport Transfer and/or Outstation Transfer are/is included in Daily/Hourly Hire and are/is calculated separately.
4. Waiting time for:
 - a) **Airport Arrival**(including Customs & Immigration clearance)
INTERNATIONAL: 1 hour
From the ETA/dispatched time as per client's/passenger's request, whichever applicable.
 - b) **Departure**(home/hotel/office pickup)
15 minutes from the confirmed pick-up time.
Exceeding the allocated waiting time will be charged accordingly at hourly rate.
5. Minimum hire for Hourly/As-Directed service is 3 hours consecutively. For any subsequent hour, usage below 30 minutes will be charged as half hour and exceeding 30 minutes will be charged as 1 hour.
6. Daily Hire usage for more than the maximum of 10 hours will be charged additionally under Hourly Hire.
7. Surcharge 50% applies to:
 - a) midnight transfers/hires between 23:30hrs to 0600 hrs
 - b) one-way outstation transfers/pickups
8. Outstation/Overnight - Minimum levy USD50 per day applies for chauffeur's meal & lodging.
9. Gratuities to chauffeurs are encouraged but **NOT** compulsory.
10. Hire is on "First Come First Served" basis and subject to the "Conditions of Carriage" obtained upon request.
11. The time of arrival at starting point, stop-over point, destination or return to point of origin cannot be guaranteed. Chauffeur is instructed to travel at speed limits prescribed by law. *Clients/Passengers are strongly advised to manage their travel time appropriately to avoid late arrivals.*
12. Road, traffic and weather conditions are beyond the control of the Company and the Chauffeur, and no refunds shall be given as a result of late arrivals due to such conditions or other occurrences out of the control of the Company or the Chauffeur.
13. The Company reserves the right to provide or substitute other vehicles equivalent including those of other operators than that was booked, as and when it deemed necessary, at minimum additional cost unless specified.
14. Cancellation: **LESS THAN 24 HOURS BEFORE PICKUP TIME / PASSENGER NO-SHOW: FULL CHARGES APPLY.**
15. Rates, terms & conditions are subject to change without prior notification.